



LINE CARD



SERVICE AND SUPPORT

Cranel has provided a premier distribution experience for nearly four decades. Our professional expertise and established relationships with industry-leading manufacturers continues to provide a resource network to help ISVs, OEDs, and VARs competitively and strategically support their customers.

PROFESSIONAL SERVICES

- » Manufacturer certified consultants
- » Extension to your technology implementation team
- » Provide services throughout the deployment lifecycle

DATA CENTER SERVICES

- » Provide high-quality coverage and reliable support to meet budget and performance needs
- » Extend the lifespan of today's equipment and keeps it working under one contract
- » Comprehensive break/fix support for industry-leading manufacturers' hardware platforms

PORTABLE DEVICE SERVICES

- » Flexible post-warranty service contracts to meet the needs of the customer's diverse fleet
- » Fast, guaranteed turn-around helps to minimize downtime
- » Refurbishment replacement options are available for equipment damaged beyond repair

V-CARE®

- » Integrates consumables, cleaning supplies and services in a bundled package
- » Single point of contact
- » Proactive care

VENDOR CATALOG:

ADVANCE EXCHANGE PROGRAM

- » Next business day replacement to minimize downtime
- » We manage everything—one call, no paperwork, no approvals, no expediting
- » Allows for fixed operating budget

ADDITIONAL VALUE-ADD SERVICES

- » Asset tagging
- » Collateral insertion services
- » Firmware upgrade/downgrade offerings

REPAIR CENTER

CONSUMABLES, KITS, SPARE PARTS, & ACCESSORIES

Document Scanners

Canon | Fujitsu | Kodak
Panasonic | Visioneer/Xerox

Check Scanners

Canon

Refurbished Equipment

Canon | Fujitsu | Kodak
Panasonic

ADDITIONAL SERVICES

Depot Repair

Used Equipment Purchases, Trade-
Ins & Consignment Sales

Wide-Format Scanners

Zebra Printers & Print Heads

HARDWARE

DOCUMENT SCANNERS

Desktop	Ambir Canon Epson Kodak Visioneer Xerox
Departmental	Canon Kodak Visioneer Xerox
Flatbeds	Canon Epson Kodak Visioneer Xerox
ID/Passport	Ambir Canon Epson Kodak Visioneer Xerox
Network	Ambir Canon Epson Kodak Xerox
Mobile	Ambir Canon Epson Kodak Visioneer Xerox
Production	Canon Kodak Xerox

ADDITIONAL HARDWARE SOLUTIONS

Barcode Scanners	Ambir
Card Readers	Pharos rf IDEAS
Photo Scanners	Epson
Staple Remover	Canon

PEN DEVICES

Signature Pads	Ambir Scriptel Wacom
Signature Displays	Scriptel Wacom
Creative Tablets	Wacom
Creative Displays	Wacom

PRINTERS

Receipt	Canon
Desktop	Visioneer
Departmental	Visioneer

CHECK SCANNERS

Teller	Canon
Back Counter	Canon
Merchant/RDC	Canon

SOFTWARE

CAPTURE

Departmental	Digitech <i>PaperFlow™</i> Kodak <i>Capture Pro, Info Input</i> • Tungsten <i>Autostore, Express</i> Vasion
Production	Digitech <i>PaperVision® Capture</i> Kodak <i>Capture Pro, Info Input</i> •
Advance Capture	Digitech <i>FormsMagic™</i> Kodak <i>Info Input</i> •
MFP	Tungsten <i>Autostore, ControlSuite™, eCopy®</i> Upland <i>AccuRoute</i> • Vasion •
Network Folder	Digitech <i>PaperFlow™</i> Kodak <i>Capture Pro</i> Tungsten <i>Autostore, ControlSuite™, eCopy, Express</i> Upland <i>AccuRoute</i> •
Eforms	Digitech <i>PaperVision® Eforms</i> Upland <i>ObjectifLune, Filebound</i> • Vasion

DOCUMENT MANAGEMENT

On-Premise	Digitech <i>PaperVision® Enterprise</i> Upland <i>FileBound</i> Vasion •
Cloud	Digitech <i>ImageSilo®, PaperVision®.com, Sys.tm</i> • Upland <i>FileBound</i> Vasion
Security	ShelterZoom <i>Document GPS</i>
Workflow/RPA	Digitech <i>PaperVision® Enterprise, Sys.tm</i> • Tungsten <i>ControlSuite™</i> Upland <i>FileBound</i> Vasion •
File Transfer	Digitech <i>Sys.tm</i> • OpenText <i>SendSecure™</i> ShelterZoom <i>Document GPS</i>

OUTPUT MANAGEMENT

Variable Data	Upland <i>ObjectifLune</i>
Print Output	Tungsten <i>ControlSuite™, Output Manager™</i> Upland <i>ObjectifLune</i> Vasion <i>PrinterLogic</i> •
EFax	OpenText <i>Core Fax™</i> • Upland <i>AccuRoute</i> •

PRINT MANAGEMENT

On-Premise	Tungsten <i>ControlSuite™, Equitrac®</i>
Cloud	Tungsten <i>Printix</i> • Pharos <i>Cloud</i> Vasion <i>PrinterLogic</i> •
Cost Recovery	Tungsten <i>Equitrac® Professional, Copitrac®</i>
Driver Management	Tungsten <i>Printix</i> • Pharos <i>Cloud</i> Vasion <i>PrinterLogic</i> •
Scanning	Tungsten <i>ControlSuite™, Printix</i> • Pharos <i>Cloud</i> Vasion <i>Vasion Print</i> •

ADDITIONAL SOFTWARE SOLUTIONS

PDF	Tungsten <i>Power PDF</i> •
Image Enhancement	Tungsten <i>VRS</i>
OCR	Tungsten <i>OmniPage Server</i>
Asset Management	Reftab
Signature	Tungsten <i>SignDoc Cloud</i> ShelterZoom <i>Document GPS</i>

•Indicates use of AI (Artificial Intelligence) features.

As a Cranel partner, you'll get top-notch distribution expertise and access to our exceptional services along with the support of our national sales team.



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