CRANEL®
Partnering for Success

LINE CARD

WE'RE ON IT®

VENDOR CATALOG:

SERVICE AND SUPPORT

Cranel has provided a premier distribution experience for nearly four decades. Our professional expertise and established relationships with industry-leading manufacturers continues to provide a resource network to help ISVs, OEDs, and VARs competitively and strategically support their customers.

PROFESSIONAL SERVICES
- » Manufacturer certified consultants
- » Extension to your technology implementation team
- » Provide services throughout the deployment lifecycle

DATA CENTER SERVICES
- » Provide high-quality coverage and reliable support to meet budget and performance needs
- » Extend the lifespan of today's equipment and keeps it working under one contract
- » Comprehensive break/fix support for industry-leading manufacturers' hardware platforms

PORTABLE DEVICE SERVICES
- » Flexible post-warranty service contracts to meet the needs of the customer's diverse fleet
- » Fast, guaranteed turn-around helps to minimize downtime
- » Refurbishment replacement options are available for equipment damaged beyond repair

V-CARE®
- » Integrates consumables, cleaning supplies and services in a bundled package
- » Single point of contact
- » Proactive care

ADVANCE EXCHANGE PROGRAM
- » Next business day replacement to minimize downtime
- » We manage everything—one call, no paperwork, no approvals, no expediting
- » Allows for fixed operating budget

ADDITIONAL VALUE-ADD SERVICES
- » Asset tagging
- » Collateral insertion services
- » Firmware upgrade/downgrade offerings

REPAIR CENTER

CONSUMABLES, KITS, SPARE PARTS, & ACCESSORIES		ADDITIONAL SERVICES
Document Scanners	Canon | Fujitsu | Kodak Panasonic | Visioneer/Xerox	Depot Repair
Check Scanners	Canon	Used Equipment Purchases, Trade-Ins & Consignment Sales
Refurbished Equipment	Canon | Fujitsu | Kodak Panasonic	Wide-Format Scanners
		Zebra Printers & Print Heads

HARDWARE

SOFTWARE

DOCUMENT SCANNERS

Desktop	Ambir | Canon | Epson | Kodak | Visioneer | Xerox
Departmental	Canon | Kodak | Visioneer | Xerox
Flatbeds	Canon | Epson | Kodak | Visioneer | Xerox
ID/Passport	Ambir | Canon | Epson | Kodak | Visioneer | Xerox
Network	Ambir | Canon | Epson | Kodak | Xerox
Mobile	Ambir | Canon | Epson | Kodak | Visioneer | Xerox
Production	Canon | Kodak | Xerox

ADDITIONAL HARDWARE SOLUTIONS

Barcode Scanners	Ambir
Card Readers	Pharos | rf IDEAS
Photo Scanners	Epson
Staple Remover	Canon

PEN DEVICES

Signature Pads	Ambir | Scriptel | Wacom
Signature Displays	Scriptel | Wacom
Creative Tablets	Wacom
Creative Displays	Wacom

PRINTERS

Receipt	Canon
Desktop	Visioneer
Departmental	Visioneer

CHECK SCANNERS

Teller	Canon
Back Counter	Canon
Merchant/RDC	Canon

As a Cranel partner, you'll get top-notch distribution expertise and access to our exceptional services along with the support of our national sales team.

CRANEL®

CAPTURE

Departmental	Digitech *PaperFlow™* | Kodak *Capture Pro, Info Input* Tungsten *Autostore, Express* | Vasion
Production	Digitech *PaperVision® Capture* | Kodak *Capture Pro, Info Input*
Advance Capture	Digitech *FormsMagic™* | Kodak *Info Input*
MFP	Tungsten *Autostore, ControlSuite™, eCopy®* | Upland *AccuRoute* | Vasion
Network Folder	Digitech *PaperFlow™* | Kodak *Capture Pro* | Tungsten *Autostore, ControlSuite™, eCopy, Express* | Upland *AccuRoute*
Eforms	Digitech *PaperVision® Eforms* | Upland *ObjectifLune, AccuRoute* | Vasion

DOCUMENT MANAGEMENT

On-Premise	Digitech *PaperVision® Enterprise* | Upland *FileBound* | Vasion
Cloud	Digitech *ImageSilo®, PaperVision®.com, Sys.tm* | Upland *FileBound* Vasion
Security	ShelterZoom *Document GPS*
Workflow/RPA	Digitech *PaperVision® Enterprise, Sys.tm* | Tungsten *ControlSuite™* Upland *FileBound* | Vasion
File Transfer	Digitech *Sys.tm* | OpenText *SendSecure™* | ShelterZoom *Document GPS*

OUTPUT MANAGEMENT

Variable Data	Upland *ObjectifLune*
Print Output	Tungsten *ControlSuite™, Output Manager™* | Upland *ObjectifLune* | Vasion *Vasion Print*
EFax	OpenText *Core Fax™* | Upland *AccuRoute*

PRINT MANAGEMENT

On-Premise	Tungsten *ControlSuite™, Equitrac®*
Cloud	Tungsten *Printix* | Pharos *Cloud* |Vasion *Vasion Print*
Cost Recovery	Tungsten *Equitrac® Professional, Copitrak®*
Driver Managment	Tungsten *Printix* | Pharos *Cloud* |Vasion *Vasion Print*
Scanning	Tungsten *ControlSuite™, Printix* |Pharos *Cloud* | Vasion *Vasion Print*

ADDITIONAL SOFTWARE SOLUTIONS

PDF	Tungsten *Power PDF*
Image Enhancement	Tungsten *VRS*
OCR	Tungsten *OmniPage Server*
Asset Management	Reftab
Signature	Tungsten *SignDoc Cloud* | ShelterZoom *Document GPS*