

Want to keep your customers' equipment running like new? Start here.

You've invested a lot in your equipment. If something breaks, you need a place you can trust to fix it the right way, the first time. Versitec's Repair Center does just that. Our knowledgeable and experienced repair technicians specialize in imaging equipment. With more than 20 years of experience, we know what to look for if something breaks down and can recommend ways to maintain your investment. The Versitec Repair Center even stocks a vast inventory of spare parts and consumables. All of which makes us the best choice for imaging equipment repair and maintenance.

Spare Parts and Consumables

We don't just sell imaging equipment. Our Versitec Repair Center is a full-service facility dedicated to the maintenance and support of your imaging equipment. Our vast inventory of spare parts and consumables minimizes repair delays while reducing your expenses associated with "down" equipment or scheduled inventory maintenance.

We stock parts for:

- Document Imaging Scanners
- Tape Drives
- Optical Libraries

Whatever your business needs may be, you can turn to the Versitec Repair Center to identify and make necessary repairs or to locate hard-to-find spare parts.

Consumable Kits

Did you know a few extra minutes of care per day can extend the life of your equipment by up to 50 percent? We offer operator-replaceable consumables items and cleaning supplies in our convenient Versitec Consumable Kits. Each kit includes the components and complete instructions necessary for easy, operator replacements. Our kits are supported by a toll-free number that connects you with a Versitec service technician in the event problems are encountered. With more than 30 different manufacturer-specific kits on hand, you're sure to find one available for your maintenance needs.

Repair

Should your equipment need repair, trust us for both in-warranty and out-of-warranty products. We have the largest and most technically proficient repair facility in the industry. Our certified technicians are experts in diagnostics and repair services for scanners, controllers, tape drives and optical drives. Our affordable repair services are priced on a return-to-depot basis, with a flat fee charge per incident.

Refurbished Equipment

For price-sensitive applications, many customers prefer to consider quality, refurbished equipment. At the Versitec Repair Center, highly experienced technicians meticulously refurbish pre-owned equipment and make it available to our customers at a significantly reduced cost. What's more, Versitec certifies each piece of refurbished equipment with an extended warranty, further reducing risk and ensuring customer satisfaction.

We carry the following refurbished equipment:

- Scanners
- Tape Libraries
- Disk Arrays
- Optical Libraries

Sell Your Used Equipment to Us

Do you have used equipment you no longer need? Call the Versitec Repair Center; we may be able to purchase it from you, giving you the ability to offset the cost of new scanning equipment. One of our specialists will make a prompt assessment and may even offer a quote to purchase your scanner based on current market value. For an equipment evaluation, simply call or email us at contact@versitec.com.